



Policy

5530 Complaint Policy

Yosemite Community College District shall provide a means by which student grievances and complaints may be heard.

Students may take their complaint to the appropriate division dean or immediate supervisor. The colleges organizational structures provide the appropriate levels of appeal through which complaints can be pursued. The exceptions to this process would be those complaints which deal with State regulations, Title VI and VII of the Civil Rights Act, Title IX of the Education Amendment of 1972, and Section 504 of the Rehabilitation Act of 1973. Complaints dealing within these areas are handled by the Vice Chancellor for Human Resources. Complaints by students about the acts of other students are handled by the Vice President of Student Services and are covered under the colleges Student Conduct Standards and Due Process/Discipline Procedure and the Student Grievance Process.

Adopted: June 28, 2004