

Don't know your @my.yosemite.edu information?

Verify your information. Log in to your school account (PiratesNet/connectColumbia). Under User Account, click Update Contact Information. Note your **@my.yosemite.edu** account (first name and 'w' number without the 'w' or any leading zeros). If your personal email address is incorrect, change it. Wait an hour, then follow the steps below.

1. At the SIGN ON screen, click the link below the Sign On Button, Recover Your Password or Username.

2. At the ACCOUNT MANAGEMENT screen, click the link below the Sign On button, Recover Your Password.

3. At the RECOVER PASSWORD screen, type in your **@my.yosemite.edu** email address in the field provided.
4. Click SUBMIT. An email will be sent to the PERSONAL email address (*the one you listed in your school account*), with a link to create a password for your **@my.yosemite.edu**.

Note: If you do not see the email in your inbox, check your junk or spam folder.

Once you have successfully created a password, go back to the *original* Sign On page. Use your **@my.yosemite.edu** and your NEW password.