

March 29, 2017

TO: Superintendent and Key Contacts of Selected SISC III Member Districts

FROM: John Stenerson, Deputy Executive Officer

SUBJECT: **Expert Medical Opinions – New Benefit Provider**

We are pleased to introduce a partnership with Advance Medical for expert medical opinions.

Effective April 1, 2017, Advance Medical will replace services previously provided by Grand Rounds.

Advance Medical is available to all subscribers and covered dependents enrolled in any SISC PPO, HMO, or Kaiser medical plan.

The services are free to our members.

Advance Medical can assist patients with medical conditions by providing answers to their healthcare questions and ensuring they are receiving the best possible care. Patients' medical cases are reviewed by doctors identified as world-leading experts in their fields of specialty. Members who access this service are able to speak directly with a specialist once their case is established. It is ideally suited to help members when they:

- Are dealing with complex medical conditions
- Are considering surgery or a major procedure
- Have questions about managing a health condition
- Would like to get a second opinion regarding a documented diagnosis or treatment plan

Members may reach Advance Medical by phone 1-855-201-9925 or online at www.advance-medical.net/sisc

All SISC households will be mailed information on this service soon.

We want to make sure our membership is aware of this valuable benefit. As a supplement to the mailing, you can use the attached sample message and flyer to get the word out through your internal communication resources.

If you have questions or would like additional information, you may contact your SISC Account Management team at 661-636-4410.

Relationships save lives

Our doctors have the time and freedom to help you and your family one-to-one, to help you understand what's happening, how to navigate the healthcare system, and get the best answers to your biggest questions, without delay.

With a focus on relationship-based care, our program brings medicine back to its human roots as a caring profession.

When it's your loved ones, it matters

When the health of a loved one is at stake, you'll want to know that the world's leading experts are looking for the best answers. We lessen the burden of caring for a sick family member, by getting to the correct diagnosis and recommending the optimal course of treatment.

It's free, it's easy, and it's 100% confidential.

What are your
health concerns?
Ask us anything.

It's **free**, it's **easy**,
it's 100% **confidential**.

855.201.9925

advance|medical

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Expert Medical Opinions

Make sure you're getting
the right care, right now



Expertise makes all the difference

Advance Medical matches patients to doctors who are the leading experts on their specific conditions. Our doctors work with you to get the right diagnosis, and recommend the best path for treatment.



Dr. Joseph Kannam
Cardiologist



Dr. Elaine Jaffe
Hematopathologist



Dr. C.E. Nwogu
Thoracic Surgeon

Your personal team handles everything

Ask A Doctor Anything

Your case is managed by a Physician Case Manager. You have direct access to him or her for as long as you need help.

Finding the Right Experts

We provide VIP-level concierge service to every program participant in our care. Our focus is identifying the best doctors for any given condition and developing ideal care plans based on their expertise.

Help with Daily Decisions

Your Physician Case Manager stays with you as a partner in everyday decision making, giving you timely personalized advice.

Move Forward with Confidence

Physician Case Manager and Experts work together to review your case and create a customized course for treatment. Our reports help you understand your treatment, and can provide clear directives to your treating physician.

A Physician Case Manager never considers a case "closed" until all your questions have been answered.

It starts with the right diagnosis



Dr. Anuli Mkpuru,
Orthopedic Surgeon and
Physician Case Manager
for Advance Medical



It ends with peace of mind