





Meeting Agenda

- I. Introductions
- II. Reflections on Semester Startup – please be prepared to share your thoughts and perceptions of IT service at the beginning of the Spring semester
- III. System Outage Reports
- IV. Technology Highlight – recent technology additions and changes to the instructional spaces
- V. IT Policies/Issues
 - a. Single identity – state plans and how they may affect our students
 - b. E-signing
- VI. YCCD IT Strategic Planning Process
 - a. Outline process and proposed timeline
 - b. Mission statement exercise
 - i. The difference between the missions of the college and district Information Technology Services
 - ii. In your own words ... the mission of Information Technology Services at YCCD
 - iii. Brainstorming
 - iv. Review and tag
- VII. Educational Technology updates
 - a. Blackboard (Mike and Melissa)
 - b. Other Ed Tech updates
- VIII. Brief IT Staff updates
 - a. Enterprise Services (Josh, Brian and Shawna)
 - b. Technology Services (Margo and Patrick)
 - c. Media Services (Jeff and Margo)
- IX. IT Security Updates and Issues
- X. IT Research 

 – Denotes document attached with agenda



EDUCAUSE Review: Top 10 Issues in IT in Higher Education

http://www.educause.edu/ero/educause-review-print-edition-volume-50-number-1-januaryfebruary-2015

Average from public two year institutions

- 1. Evolving IT staffing models
2. Optimizing technology in teaching and learning
3. Funding IT strategically
4. Providing user support
5. Increasing capacity for change
6. Developing enterprise IT architecture
7. Demonstrating IT's value
8. Improving student outcomes
9. Developing security policies for the institution
10. Managing data across systems

Average from all higher education institutions

- 1. Evolving IT staffing models
2. Optimizing technology in teaching and learning
3. Funding IT strategically
4. Improving student outcomes
5. Demonstrating IT's value
6. Increasing capacity for change
7. Providing user support
8. Developing security policies for the institution
9. Developing enterprise IT architecture
10. Balancing information security and openness

Infographic titled 'TOP 10 IT ISSUES' with 10 numbered sections: 1. Evolving Staffing Models, 2. Optimizing Technology in Teaching and Learning, 3. Funding IT Strategically, 4. Improving Student Outcomes, 5. Demonstrating Value of IT, 6. Increasing Capacity for Change, 7. Providing User Support, 8. Developing Security Policies for the Institution, 9. Developing Enterprise IT Architecture, 10. Balancing Information Security and Openness. Includes various charts and statistics.